## **Duncan's Heating & Air**

24/7 Service & Install

CA Lic 770898 B-1/C-20 Since 1988 Andrew Duncan

Andrew Duncan 24 Hr 530-370-6235
Owner/Operator duncan@duncansai

## Safety and Efficiency Agreement

## \$155.00/unit Service + \$50 makeup

## unit/exhaust unit

Congratulations on your investment in one of the most comprehensive service agreements available anywhere.

With this agreement, you are now considered a **Preferred Customer** which entitles you to absolute priority service extended warranties, cash discounts, and most importantly, **Peace of Mind**.

The purpose of this plan is to provide your family with enhanced equipment safety and efficiency as well as extend the life of your equipment. Your family will also appreciate knowing that your equipment has been tested for deadly, odorless, poisonous carbon monoxide gas.

This agreement entitles you to benefit from our exclusive precision tune-up and professional cleaning (PTPC). Here is just a <u>sample</u> of our procedures.

- Check batteries in thermostat
- Check blower and fan assembly.
- Wash condenser coil and check evaporator coil, when readily accessible.
- Check or wash standard airfilters.
- Lubricate all moving parts.
- Adjust all drive belts and pulleys.
- Test all safety controls/devices.
- Test, secure, and tighten all electrical connections and terminals.
- Check heat exchanger(s), burners, and pilot assemblies.
- Inspect heat exchanger(s), flue assembly, burners, and draft diverters for cracked heat exchanger.
- Activate heating or cooling
   system
- Test all motors, starting capacitors, run capacitors, and potential relays.
- Test, measure, and record operating temperature and pressures.
- Electrically test for poisonous, deadly carbon monoxide gas.
- Test for gas leaks at furnace.
- Provide complete written analysis of our findings along with any recommendations that we may have.

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	Name					No			
	Address								
	City		St	Zip					
-	Hm Phone			Wk Phone					
	Equipment	Make	Model	Serial		Notes	Y/N		
i	EAC Other Air Cl	AC Other Air Cleaner Type				Size QTY			
	Heating System Only Cooling System Only Complete Comfort System								
	Other Notes								
ABSOLUTELY NO RISK MONEY-BACK GUARANTEE & TERMS									
	All service department parts, materials, and labor shall be discounted at a rate of 15% off our normal price. Emergency service shall be provided after normal working hours at no additional charge. All repair warranties made under this agreement shall be doubled up to three full years, provided that you have maintained continual SEA coverage for the entire warranty period. This agreement shall renew automatically each year unless cancelled by either party with a thirty-day written notice. Your 100% total satisfaction is guaranteed. Try this program for ninety days; if you are not pleased, we will refund your entire investment. There is absolutely no risk. We will keep you happy. Full payment is due upon acceptance of this agreement. Thank you very much for your investment. We are looking forward to serving your needs!								
Agreement  Providing this your agree to the terms listed in this agreement									
	By signing this you agree to the terms listed in this agreement.								
	Customer Approval					Da	te		
	Print Name								
	Notes:								
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